

# A New Hill to Thrive On!

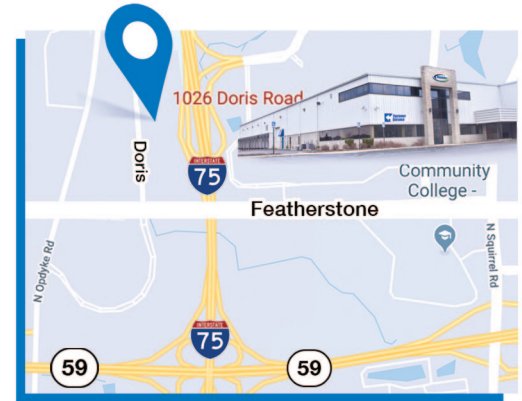


## SupplyDen is moving operations from Rochester Hills to a **BIGGER & BETTER** facility in Auburn Hills, MI!

In February of 2019 our main office and distribution center will be located at 1026 Doris Road, in Auburn Hills, MI. Although our address is changing, our website and phone number will remain the same.

You will also receive the same fast delivery and expert advice you have always experienced with SupplyDen. The new location will contain a much larger retail space, allowing you to get your hands on even more quality products.

*Don't worry, the Fraser Store isn't going anywhere!*



## Frequently Asked Questions

### Personnel

- Q** Will my salesperson and/or contacts stay the same?
- A** Yes. Our Knowledgeable staff will continue to service our customers in the same way they always have.
- Q** Will there be a new phone or FAX?
- A** No. Local customers can still reach us at 248.299.9400 and FAX us at 248.299.9410. Long distance and out of state customers can still call our toll free number at 800.939.0747.
- Q** Where do I mail my payment after the move?
- A** Payments and other mail will now go to 1026 Doris Rd. Auburn hills, MI 48326.

### Retail Stores

- Q** Can I still go to the Fraser store to shop?
- A** Yes. There will be no change to our retail store on Groesbeck in Fraser, MI.
- Q** Can I still walk in and buy supplies at the new location?
- A** Absolutely! The new location has a much larger retail store to provide even more options for walk-in shopping.

### Delivery

- Q** Will SupplyDen still deliver to my current location?
- A** Definitely! The new location will allow SupplyDen to continue to service it's current delivery range as well as expanding it.
- Q** During the move will there be any delays in shipping?
- A** No. Operations will continue as always with an emphasis on maintaining high service levels.
- Q** Will my delivery day change?
- A** No. Deliveries will not be impacted by the move in any way.
- Q** Will my lead time change for deliver?
- A** No. You will receive the same fast delivery as always.

### Ordering

- Q** Will the website address change?
- A** No. SupplyDen.com is still available for quick and easy ordering 24/7/365.

*If you have any questions or concerns about the move,  
please call 800.939.0747 for more information!*



Call: 800.939.0747 [SupplyDen.com](http://SupplyDen.com)

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